

**More about the PSPC Learning Session Two:**  
*Creating a Shared National Learning Experience*  
**May 13, 2010 11am-5pm (EST)**

Our intent with this ground-breaking pacing event is to accelerate our PSPC 2.0 learning community into a new realm of communication and content. We will tap the full capacity of available technology to create an interactive and dynamic learning environment. Travel teams will gather in readily available locations across the country, and invite home team members, other partners and leadership to participate in the program in an effort to minimize travel costs and maximize team working face time.

The current plan for this 6 hour interactive session is to do a real-time production from FDA studios in DC and broadcast it live across the country via satellite and internet streaming. There will be a small group of teams and faculty in DC who will be joined virtually to partner sites where teams will be gathering around the country to participate. At each site across the country a “mini-collaborative” atmosphere will be created, with faculty/facilitators in the room, flip charts, interactive learning opportunities, and processing in real time the work at hand. *Our goal is to take our collaborative approach to the next level while ensuring we maintain the impact, energy and outcome of a face to face learning event.*

The program will consist of a series of energizing and content rich plenary sessions, a dynamic keynote speaker, and four information-packed breakout opportunities. The breakouts will be four concurrent sessions of about 45 minutes to one hour in length; each location can choose to “attend” one. If a location sets up multiple rooms with internet access, then all four breakouts could be accessible.

The entire day’s program will focus on the current needs of the teams. It will be designed to develop an Action Plan for each participating team built on their experience and priorities, and populated by the insights presented during the day, that then will drive their work during the next Action Period. Teams will report on the development of their plans throughout the day, both locally (to the other teams in their location), and national via the conference call feed. Faculty or other facilitators will be strategically positioned at all of these locations to facilitate and enhance the experience. This exciting PDSA will assure that we use this approach appropriately as we move forward together expanding our learning and assuring our success.

We would like to ask that you block your schedules and begin thinking about convenient locations regionally for teams to congregate. For example, we will be encouraging Schools and Colleges of Pharmacy, Primary Care Associations (PCAs), HRSA Regional Offices, State Offices of Rural Health AND MORE to serve as these viewing sites. This gives us a great opportunity to maintain our highly interactive sessions while utilizing partnerships and reaching a much larger audience to showcase the amazing work of the PSPC. This is a tremendous opportunity to invite your leadership and community partners to be a part of your amazing success in improving health outcomes and safety for the patients you serve.

**Join us for ONE of our calls to hear more about the technical requirements and expectations.**

**March 17, 2010**  
**9:00-10:00am (EST)**

**For Participants:**

URL: <https://www.mymeetings.com/nc/join/>

Conference number: PW6616169

Audience passcode: PSPC

Telephone: 888-790-9118

Participants can join the event directly at:

<https://www.mymeetings.com/nc/join.php?i=PW6616169&p=PSPC&t=c>

**PSPC Fast Facts**

*-The PSPC is creating a service delivery system for patient-centered care that will produce breakthroughs in:*

- *Improving patients’ health outcomes*
- *Improving patient safety*
- *Increasing the use of cost-effective clinical pharmacy services.*

*-Includes over 100 teams representing over 350 organizations of community-based health care providers*

**March 18, 2010**  
**3:00-4:00pm (EST)**

**For Participants:**

URL: <https://www.mymeetings.com/nc/join/>

Conference number: PW6616231

Audience passcode: PSPC

Telephone: 888-790-9118

Participants can join the event directly at:

<https://www.mymeetings.com/nc/join.php?i=PW6616231&p=PSPC&t=c>

**Interested in hosting a site? Need more info?** Email [patientsafety@hrsa.gov](mailto:patientsafety@hrsa.gov).